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MODULE 2

SOCIAL WORK LEVEL 5, LEVEL 6

HW/OS/SW/CR/04/5/MA

PROVIDE PSYCHO-SOCIAL SUPPORT

MARCH / APRIL 2026

TVET CURRICULUM DEVELOPMENT, ASSESSMENT AND CERTIFICATION COUNCIL (TVET CDACC)

WRITTEN ASSESSMENT

Time: 2 HOURS

INSTRUCTIONS TO CANDIDATE

1. This paper consists of **TWO** sections: **A** and **B**.
2. Attempt **ALL** questions in section A
3. Attempt question **13** (**Compulsory)** and **any** other TWO (**2**) questions in section **B**.
4. Marks for each question are indicated in the brackets.
5. Candidates are provided with a separate answer booklet
6. Do not write on the question paper.

This paper consists of THREE (3) printed pages

Candidates should check the question paper to ascertain that all pages are printed as indicated and that no questions are missing.

SECTION A (40 MARKS)

Attempt ALL questions in this section

1. Psychosocial support is part of social and health services. Define psychosocial support. (2 Marks)
2. Before providing psychosocial services, assessment is required. State FOUR importances of psychosocial assessment. (4 Marks)
3. During the first contact with a client, information is collected. Name FOUR types of information gathered during a psychosocial intake session. (4 Marks)
4. Ethical conduct is required when supporting clients. Name FOUR ethical principles applied in psychosocial support. (4 Marks)
5. Assessment tools guide service delivery. State THREE reasons why psychosocial assessment tools are important. (3 Marks)
6. Practitioners may face difficulties during assessment. Give FOUR challenges they encounter during psychosocial assessment. (4 Marks)
7. Record keeping is important in psychosocial support. Name FOUR documents used during psychosocial service delivery. (4 Marks)
8. Engagement is important during the client intake session. State THREE ways in which the counsellor shows active listening during the session. (3 Marks)
9. After assessment, a decision is made on the type of support to offer a client. State THREE factors considered when making a psychosocial diagnosis. (3 Marks)
10. Psychosocial support may be provided in different types. Mention TWO types of psychosocial support provided to clients. (2 Marks)
11. Effective psychosocial support requires skilled practitioners. State FOUR qualities of an effective psychosocial support worker. (4 Marks)
12. Some clients require immediate attention while others do not. Give THREE indicators that a client requires urgent psychosocial support. (3 Marks)

SECTION B (60 MARKS)

Attempt question 13 (Compulsory) and any other TWO questions in this section

13. CASE STUDY:

Several clients in Tumaini community are experiencing stress, family conflicts, unemployment, substance abuse, and trauma. Some clients have withdrawn from social activities, while others show signs of depression and poor coping skills. A psychosocial support team has been assigned to assess and provide support.

a) Elaborate the SEVEN steps the psychosocial support team should follow to assess client psychosocial needs according to the case study. (14 Marks)

b) Explain THREE indicators from the case study that show high psychosocial support needs in the community. (6 Marks)

14. To ensure effective interventions, psychosocial support requires careful planning.

a) Describe FIVE activities involved in developing a psychosocial support plan. (10 Marks)

b) Discuss FIVE challenges that may affect effective psychosocial support planning. (10 Marks)

15. After developing a psychosocial support plan, effective implementation is essential for achieving the intended outcomes.

a) Analyze FIVE activities carried out during implementation of a psychosocial support plan. (10 Marks)

b) Describe FIVE ways to determine if psychosocial support has been effective. (10 Marks)

16. Community involvement plays a critical role in ensuring the success of psychosocial support programs.

a) Discuss FIVE ways in which community members can support the psychosocial wellbeing of clients. (10 Marks)

b) Explain FIVE benefits of community support in psychosocial care. (10 Marks)